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| **II.** □□□□ □□□□ □□ □□□□□ □□□□□□ □□□□□□ | | |

**2.1.** □□□□ □□□□ □□□□□-

- wd tÌÑ y¸m-# tgLU×CN bmmZgB tgbþWN xgLGlÖT XNÄþÃgßù ¥DrG nW□□

**2.2.** □□□□ □□□□ □□□□□□ □□□□□□

**W-@T 1” wd tÌÑ y¸m-# tgLU×CN mmZgB# tgbþWN xgLGlÖT XNÄþÃgßù ¥DrG**

- HÑ¥ñC xgLGlÖT y¸Ãgß#bTN µRD bQD¸Ã ÃzU©L½
- yHKMÂ xgLGlÖT l¥GßT y¸m-# ?Ñ¥NN XNdQdM tkt§cW nÚÂ kÍY ¬µ¸WN bmlyT YmzGÆL½
- ?Ñ¥N tgb!WN yHKMÂ êU XNÄ!kFl# ÃdRUL½ ynÚ ¬µ¸ãCN mr© b¥È‰T tgb!WN æR¥l!tEãC xàLè YLµL½
- ynÉ ¬µ¸ãC ymD`n!T½ §B‰è¶Â yx@KSÊY MRm‰ s!¬zZ§cW æRM §Y bmfRM xgLGlÖt$N XNÄ!Ãß# ÃdRUL½
- bnÚ tŸè XNÄþ¬kM ytdrg HÑ¥N ynÚ HKMÂW m-ÂqqÜN tk¬TlÖ ÃrUGÈL#
- DNgt¾ b>t¾ sþmÈ bxScµ*Y tgbþWN XRÄ¬ XNÄþÃgŸ hùn¤¬ãCN ÃmÒÒL#
- k±l!SÂ kFRD b@T y¸m-# _Ãq&ãCN b¥È‰T g#Ä† l¸mlktW /k!M ÃqRÆL½ M§> yts-ÆcWN µRìC lBÒ b_N”q& ÃSqMÈL½
- xf§§gþ µRD /Master Patient Index/ bxLÍ b¤T YlÃL# Ãd‰©L#
- lj¥¶ HÑ¥N mZUb!ãC ÑÃêE DUF ÃdRUL½
- yHKMÂ xgLGlÖT Ãgß#TN b÷MpE†tR b¥SgÆT S¬TStEµêE mr© mZGï □□□□□

[illegible]

- yo‰ KNWN ¶±RT ÃqRÆL#

## III. [illegible]

### 3.1. [illegible]

- |‰W l?Ñ¥NN XNdQdM tkt§cW nÚÂ kÍY ¬µ¸WN bmlyT mmZgB½ ?Ñ¥N tgb!WN yHKMÂ êU XNÄ!kFl# ¥DrG½ bnÚ tŸè XNÄþ¬kM ytdrg HÑ¥N ynÚ HKMÂW m-ÂqqÜN tk¬TlÖ ¥rUg_# yHKMÂ xgLGlÖT Ãgß#TN b÷MpE†tR b¥SgÆT S¬TStEµêE mr© ¥QrBÂ xf§§g! µRìCN bxLÍ b@T bmlyT ¥d‰jT ÂcWÝÝ
- b|‰ KNWN wQT yµRD DGGä> mf-R# tgLU×C yt²Æ mr© mS-T½ g!z@W ÆlfbT ynÚ HKMÂ ¥Sr© xgLGlÖT ¥QrB y¸ÃU_Ñ CGéC s!çN µRìCN b¥È‰TÂ byXlt$ bxLÍ b@T bmlyT b_N”q& b¥d‰jT½ tgLU×C TKKl¾ mr© XNÄ!s-# b¥DrG½ mr©ãCN b_N”q& bmmRmR XÂ TKKl¾ mr©ãCN b÷MpE†tR b¥SgÆT S¬TStEµêE mr© bmÃZ CG„ Yf¬LÝÝ

### 3.2. [illegible]

#### 3.2.1. [illegible]

- |‰W kQRB `§FW b¸s-W mm¶ÃÂ bGL{ mm¶Ã msrT YkÂwÂLÝÝ

#### 3.2.2. [illegible]

- |‰W bts- [illegible] mm¶Ã msrT mkÂwn#N kQRB `§ðW DUFÂ KTTL YdrGb¬LÝÝ

### 3.3.[illegible]

#### 3.3.1. [illegible]

- |‰W nÚÂ kÍY ¬µ¸ãCN bmlyT mmZgB½ ¬µ¸ãC tgb!WN yHKMÂ êU XNÄ!kFl# ¥DrG½ ynÚ ¬µ¸ãCN mr© b¥È‰T tgb!WN xgLGlÖT XNÄ!Ãgß# ¥DrG½ bnÚ tŸè XNÄþ¬kM ytdrg HÑ¥N ynÚ HKMÂW m-ÂqqÜN tk¬TlÖ ¥rUg_ s!çN YH bxGÆb# ÆYkÂwN bS‰ KFl#Â bl@lÖC |‰ KFlÖC §Y y|‰ ¥StÙ¯LN Yf_‰L ¿ ygNB BKnT ÃSkT§L XNDh#M ¬µ¸ãCN bwQt$ Hk!MÂ XNÄÃgß# ÃdRULÝÝ

#### 3.3.2. [illegible]

- k±l!SÂ kFRD b@T lm-# _Ãq&ãC M§> yts-ÆcW yHmMt¾W µRìC b¸S_R mÃZ ÃlÆcW s!çN ¸S_„ b!ÆKN [illegible]

[illegible]

**3.4.** [illegible]

- [illegible]

**3.5.** [illegible]**/work communication/**

**3.5.1.** [illegible]

- [illegible]

**3.5.2.** [illegible]/[illegible]

- [illegible]

**3.5.3.** [illegible]

- [illegible] 75 [illegible]

**3.6.** [illegible]

**3.6.1.** [illegible]

**3.6.1.1.** [illegible]

- [illegible]

**3.6.1.2.** [illegible]

- [illegible]

**3.6.2.** [illegible]

- [illegible]

**3.6.3.** [illegible]

- [illegible]

**3.7.** [illegible]

**3.7.1** [illegible]

- [illegible] ?Ñ¥N tgb!WN yHKMÂ êU XNÄ!kFl# ¥DrG[illegible] ynÚ ¬µ¸ãCN mr© ynÚ HKMÂW m-ÂqqÜN tk¬TlÖ [illegible]¥È‰T [illegible] [illegible] k±l!SÂ kFRD b@T y¸m-# _Ãq&ãCN [illegible]¥È‰T g#Ä† l¸mlktW /k!M [illegible] [illegible] yHKMÂ xgLGlÖT Ãgß#TN b÷MpE†tR b¥SgÆT S¬TStEµêE mr© ¥QrBÂ xf§§g! µRìCN /Master Patient Index/ byXlt$ bxLÍ b@T

bmlyT ¥d‰jT s!çN Y,WM k|‰ g!z@ 25 bmè yxXMé _rTN Y-Y”LÝÝ

**3.7.2.** [illegible]**/Emotional effort/**

- |‰W bxB²³¾ ktgLU×C UR y¸ÃgÂŸ sþçN tgLU×C QD¸Ã xGŸtW lmmZgB kmflG xNÚR y¸Âg…cWN x§Sf§gþ Ý§èCNÂ +Q+öCN tÌq$ä bTXGST mS‰T [illegible]

**3.7.3.** [illegible]

- [illegible] 25 [illegible]

**3.7.4.** [illegible]

**3.8.** [illegible]

- [illegible] 40 [illegible] 20 [illegible] 10 [illegible] 10 [illegible] 10 [illegible] 10 [illegible]

**3.8.1.** [illegible]

- |‰W kF¬ bmWÈTÂ bmWrD b¸kÂwNbT g!z@ kms§L ymWdQÂ ymsbR xdU l!dRS YC§LÝÝ

**3.8.2.** [illegible]

- [illegible] y¸Nqúqs#½ bkðL y¸Nqúqs#Â XÂ y¥YNqúqs# yHÑ¥N mr©ãC [illegible]

**3.9.** [illegible]

**3.9.1.** [illegible]

| [illegible] | [illegible] |
|---|---|
| 10+3 t½KnþKÂ ÑÃ | [illegible] ICT |

**3.9.2** [illegible]

| [illegible] | [illegible] | | |
|---|---|---|---|
| 2 [illegible] | [illegible] | | |
| [illegible] | [illegible] | | [illegible] |
| | | | |
| [illegible] | [illegible] | [illegible] | [illegible] |
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